

**2024**  
**SRCMUJ**  
**2<sup>nd</sup> Semester Examination**  
**M. A.**  
**English**  
**ENG – C-201**  
**Language and Communicative English**

**Full Marks: 40**

**Time: 2 Hours**

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

**1. Answer any four of the following:**

**2x4**

- a) What is verbal communication? Give an example.
- b) What is interpersonal communication?
- c) State two disadvantages of oral communication.
- d) Provide any two reasons of poor comprehension.
- e) What is selective listening? Explain with an example.
- f) Write the full forms (any two): LSRW, GD, CV.

**2. Answer any five of the following:**

**4x5**

- a) Explain in brief the seven Cs of communication.
- b) What are the differences between listening and hearing? Explain with examples.
- c) Why is effective listening very important for successful communication?
- d) Discuss the five Dos to be followed to become an effective public speaker.
- e) What is paraphrasing? Why is it important in communication?
- f) Define informal speaking skills.
- g) Discuss briefly interpersonal, intrapersonal and extra-personal communication.
- h) What is open question? Explain with examples.

**3. Answer any two of the following:**

**6x2**

- a) Write about the different types of non-verbal communication.
- b) Write an application in response to the print advertisement below:

**REQUIRES** Fresh/ Experienced, trained Graduate/Post Graduate Teachers in Social Science and English for a Secondary English Medium School. Apply with full resume within 7 days on a plain paper with necessary documents to the Secretary, Bright Future Academy, Malancha Rd., Kharagpur, Paschim Medinipur.

- c) Define group discussion. What are the skills that are judged in a group discussion?
- d) How a business letter is composed? What are the guidelines to be followed to compose a business letter?